



# Focus on the Future

2007-2008 Report to the Community



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Just two and a half years ago Lawrence Memorial Hospital broke ground for a three-phase, 165,000-square-foot \$45 million campus expansion project. At times, construction has been disruptive, inconvenient and noisy for patients, staff, visitors and neighbors. But we knew we faced only temporary challenges and kept our focus on the future. Look at us now! As we approach the home stretch of the project, we reflect on our goal to create a first-class health care facility that supports physicians, nurses and other hospital staff in delivering the best and safest medical care for patients in our region.

Already, the need for the expansion has been proven. LMH is taking care of more patients than ever before. As we celebrated the KU Jayhawks' victories, we were thankful our expanded emergency facilities were up to the task of accommodating the revelers. An especially hard flu season meant more and sicker patients in our new nursing units. The addition of new services, such as vascular surgery, brings new patients to our doors.

The final phase of expansion, a new 42,000-square-foot surgical services facility, is taking shape before our eyes. Early in 2009 LMH will unveil six up-to-date, technology-equipped, efficiently designed operating suites with room to expand to eight as our needs grow. Evaluating the region's needs is an ongoing process that guides our planning for the future. Even before the expansion project is complete, LMH is focusing on the future.



# NEWER

## AN EXPANSION TO BE PROUD OF

After more than three years of planning and 18 months of construction, the emergency physicians and staff were excited to show off the new Simons Center for Emergency Medicine before it officially opened in March. But since then, they can't stop beaming with pride that they now treat patients in a facility that is as state of the art as it comes.

The stats are impressive: 17,580 square feet, 23 private patient rooms, two resuscitation/trauma rooms, three psychiatric crisis stabilization rooms, three nursing stations, dedicated decontamination and isolation facilities, an enclosed garage that can accommodate two ambulances, and an enlarged waiting room with a child-friendly area.

Technology additions include dedicated cardiac monitors in 14 rooms, as well as mobile electrocardiogram and cardiac monitors, 12 ceiling-mounted suture lights, four moveable booms which accommodate medical gasses and equipment to meet critical patients' needs, enhanced security systems, wireless voice recognition devices to support hands-free communication for physicians and staff, and computers in every patient room for clinical documentation and ordering at the bedside. Is it any surprise ER physicians and staff are saying, "Take a look at us now!"



*"LMH continues to demonstrate  
it is the hospital of choice for  
serving the region's health  
care needs."*

**JOE FLANNERY**  
CHAIRPERSON  
LMH BOARD OF TRUSTEES



# Birth Day

## A DAY TO CELEBRATE

The expansion of our Family Birthing Center is making some days more special for families across the region. Whether it's a Birth Day, Mother's Day or Labor Day, every day is a great day to welcome new life into the world at Lawrence Memorial Hospital.

That's because we've added more large family suites focused on providing privacy and comfort for new moms and their partners. And while amenities like whirlpool tubs and flat screen TVs are nice, we've also added advanced technology to monitor you and your baby's safety and security. For planned or unplanned C-sections, there are two dedicated surgical suites located within the center. If specialized care is needed, our Level II NICU is right here with neonatologists available to call on for their expertise.

From prenatal classes to postpartum support, lactation consulting to maternity supplies, LMH offers an array of programs to help make the journey to parenthood an easier one. Take a look at us now and you'll find lots of reasons to celebrate your unforgettable day at the new Family Birthing Center at LMH.



*"The value of a smile, a helping hand and a caring heart is priceless."*

**JOANNE HURST**  
PRESIDENT  
LMH AUXILIARY





FOCUS ON INTENSIVE CARE

# PARTICULAR

## THIS IS WHERE TECHNOLOGY COUNTS

In our new 2-East and Intensive Care Units, everything works around the clock. When symptoms escalate, so does the care. So we redesigned the care by redesigning the space.

Technology expansions mean rooms adapt to meet a patient's needs. We've upgraded our cardiac monitoring system. Moveable booms in each room allow critical equipment to be set up in one convenient place. Ceiling-mounted patient lifts enhance patient and staff safety. The placement of computers in each room assists with bedside clinical documentation and order entry. And our larger, private rooms provide more space for families and more support for patients.

Our new 2-East and Intensive Care Units have specialized capabilities to serve the most critical patient's needs. Our expansion allows us to enhance the precise, attentive, exceptional quality care provided by our physicians and staff. Take a look at us now. At LMH, we save lives every day.



*"Physicians want to provide the best care possible. LMH demonstrates a commitment to excellence to make that happen."*

**MIKE THOMPSON, MD**  
CHIEF OF STAFF





# Technology Leader

## WE'VE COME A LONG WAY

When it comes to technology, LMH can be considered in most circles to be leading the way. Improving the accessibility of patient information for our physicians, staff, outlying clinics and the Lawrence health care community is an important strategic initiative that benefits patient care. Electronic medical records (EMR) free caregivers to provide more hands-on care by reducing paperwork. EMR also provides additional layers of patient safety, enables timely care, facilitates communication and improves patient and physician satisfaction.

Where does LMH stand compared to other hospitals? In a survey of over 4,000 health care organizations, eight stages of EMR development were identified. LMH has advanced to stage 5, which puts us in the top 5 percent of hospitals our size.

Among the larger initiatives for 2008 as LMH works toward a fully integrated EMR are Computerized Physician Order Entry and outpatient and surgical documentation. Other technology projects include electronic card access for secured areas, Internet access in new patient rooms, and LMH is working toward complete wireless access for the public by year end. In addition, many clinical departments will be bringing on new medical equipment and services with major technology implications, such as the \$1.7 million digital mammography planned for later this year.



*"Continued investments in people, facilities, technology and equipment are required to provide the comprehensive scope of quality medical services and care the region deserves and expects from LMH"*

**GENE MEYER**  
LMH PRESIDENT & CEO





# Building a Healthy Community

What does it take to build a healthy community? Lawrence Memorial Hospital believes it takes vision, collaboration and commitment. Striving toward a vision to be the best steers our planning and provision of services. LMH is a strong community partner and collaborates with area agencies and organizations to serve the region's health care needs. We are committed to our mission of providing personal and high quality health and wellness services.

We take pride in our accomplishments of the past year. Here's a snapshot of just a few of the highlights:

- The LMH Endowment Association exceeded its fundraising goal to support the expansion project. More than 2,000 individuals and organizations pledged almost \$8.2 million toward the capital campaign.
- LMH joined hospitals across the country in leading the way in being transparent about the quality of care we provide. Among 10 categories assessed by the new Hospital Consumer Assessment of Healthcare Providers and Systems survey, which evaluates patients' care experiences, LMH had the top scores in three categories compared to 17 Kansas City and Topeka area hospitals. For more information, go to the national website: [www.HospitalCompare.hhs.gov](http://www.HospitalCompare.hhs.gov).
- VHA, Inc., a national health care alliance, recognized LMH for excellence in treating hospitalized patients with pneumonia. LMH is one of only 20 hospitals to receive the 2008 VHA Leadership Award for Clinical Excellence for Pneumonia. In 2007 VHA recognized LMH with a similar award for cardiac care.
- LMH expanded primary care services into Jefferson County in 2007 with the acquisition of the McLouth Medical Clinic. Nurse Practitioner Renie Stephan and her staff provide care at the McLouth location.
- The LMH Auxiliary celebrated its 50th anniversary in 2007 with a variety of activities.



*"I'm a strong believer in Lawrence Memorial Hospital being a vital part of a vibrant community."*

**STAN ZAREMBA**  
PRESIDENT  
LMH ENDOWMENT ASSOCIATION

# Facts & Finances

## 2007 FINANCIAL REVIEW

| <b>Revenues:</b>               | <b>2007</b>          | <b>2006</b>          |
|--------------------------------|----------------------|----------------------|
| Gross patient service revenues | \$294,799,366        | \$274,795,858        |
| Revenue deductions:            |                      |                      |
| Medicare                       | (79,642,743)         | (72,567,113)         |
| Medicaid                       | (16,214,041)         | (14,114,917)         |
| Blue Cross & other             | (56,319,323)         | (51,986,475)         |
| Total revenue deductions       | (152,176,107)        | (138,668,505)        |
| Charity care                   | (7,085,000)          | (6,150,000)          |
| Net patient service revenues   | 135,538,259          | 129,921,741          |
| Other revenues                 | 1,738,588            | 1,760,105            |
| <b>Total Revenues</b>          | <b>\$137,276,847</b> | <b>\$131,681,846</b> |

| <b>Expenses:</b>                     |                      |                      |
|--------------------------------------|----------------------|----------------------|
| Salaries                             | 48,849,079           | 46,373,923           |
| Employee benefits                    | 10,568,190           | 10,318,258           |
| Medical professional fees            | 9,496,826            | 8,262,341            |
| Purchased services                   | 6,600,780            | 6,385,478            |
| Supplies                             | 20,895,723           | 19,871,065           |
| Utilities                            | 1,647,460            | 1,601,494            |
| Miscellaneous expense                | 1,364,970            | 1,108,521            |
| Repairs and maintenance              | 3,996,060            | 3,527,864            |
| Depreciation & amortization          | 7,897,534            | 8,529,562            |
| Loss on sale or disposal of property | 335,419              | 232,372              |
| Insurance                            | 778,830              | 718,464              |
| Other capital costs                  | 2,024,057            | 1,743,186            |
| Interest                             | 1,756,474            | 1,669,935            |
| Provision for uncollectible accounts | 11,398,575           | 11,041,972           |
| <b>Total Expenses</b>                | <b>\$127,609,977</b> | <b>\$121,384,435</b> |

**Operating Income** **\$9,666,870** **\$10,297,411**

Available for facility improvements, new equipment and services to meet the health care needs of the community

### Additions to Capital Assets:

**Construction, equipment purchases and facility improvements** **\$32,302,119** **\$14,332,299**

## FASCINATING FACTS ABOUT LMH

|                             | <b>2007</b> | <b>2006</b> |
|-----------------------------|-------------|-------------|
| Inpatient Admissions        | 6,612       | 6,446       |
| Emergency Visits            | 33,673      | 31,606      |
| Outpatient Visits           | 211,832     | 202,008     |
| Births                      | 1,149       | 1,105       |
| Oncology Visits             | 8,032       | 7,655       |
| Surgery Major Cases         | 3,699       | 3,501       |
| Sleep Center Procedures     | 1,082       | 981         |
| Physical Therapy Visits     | 94,034      | 81,452      |
| Mammograms                  | 20,743      | 18,381      |
| CT Scans                    | 17,522      | 16,204      |
| Pain Clinic Procedures      | 2,097       | 1,764       |
| Laboratory Tests            | 498,902     | 473,233     |
| Pharmacy Orders             | 927,976     | 897,075     |
| Dietary Meals               | 341,949     | 312,608     |
| Web Site Visits             | 190,198     | 179,338     |
| Physicians on Medical Staff | 215         | 226         |
| Employees                   | 1,214       | 1,198       |
| Volunteers                  | 766         | 642         |

# Names & Faces



## LAWRENCE MEMORIAL HOSPITAL BOARD OF TRUSTEES

**Front row:** Chuck Heath, *Treasurer*; Allen Belot; Sheryl Jacobs; Mark Praeger, MD; Mike Thompson, MD, *Ex Officio*.

**Back row:** Dan Lambert; Donna Osness, *Vice Chairperson*; Judy Keller; Verdell Taylor, *Secretary*; Joe Flannery, *Chairperson*.

## LMH Administrative Council

**Gene Meyer**  
*President & Chief Executive Officer*

**Kathy Clausing**  
*Vice President/Chief Development Officer*

**Sheryle D'Amico**  
*Vice President/Regional Services*

**Janice Early-Weas**  
*Director/Community Relations*

**Dana Hale**  
*Vice President/Nursing Services*

**Jane Maskus**  
*Vice President/Chief Information Officer*

**Jeff Novorr**  
*Vice President/Corporate Compliance & Privacy Officer*

**Simon Scholtz**  
*Vice President/Chief Financial Officer*

**Karen Shumate**  
*Vice President/Clinical Services*

**Deborah Thompson**  
*Vice President/Human Resources*

**Sherri Vaughn, MD**  
*Vice President/Medical Affairs*

## Medical Executive Committee

Michael P. Thompson, MD, *Chief of Staff*

Scott C. Solcher, MD, *Vice Chief of Staff*

Charles C. Yockey, MD, *Secretary*

Christopher C. Penn, MD, *Ex Officio*

Joe Flannery, *Trustee*

Gene Meyer, *Administration*

Karen Shumate, *Administration*

Dana Hale, *Administration*

*Department Chiefs*

Daniel O. Roelofs, DDS, *Anesthesia*

Scott A. Robinson, MD, *Emergency Medicine*

Daniel S. Dickerson, MD, PhD, *Family Practice*

K. Michael Zabel, MD, *Internal Medicine*

Phillip A. Moreano, MD, *Ob/Gyn*

Carol A. Moddrell, MD, *Pathology*

G Charles Loveland, MD, *Pediatrics*

Jack L. Stuber, MD, *Radiology*

Dale P. Denning, MD, *Surgery*

Robert C. Dinsdale, MD, *Chair of MSQIC*

*Members At-Large*

Richard A. Galbraith, MD

James Michael Smith, MD

Samantha K. Durland, MD





## ENDOWMENT ASSOCIATION BOARD OF DIRECTORS

**Front row:** Carla Phipps, MD; Connie Sollars; Mary Jane Grinter; Rita 'Peach' Madl; Sidney Garrett, *Treasurer*; Deanell Reece Tacha.

**Back row:** Dan Lambert, *Ex Officio*; Scott Thellman, MD; Richard Orchard, MD; Kurt von Achen; Stan Zaremba, *President*; Bill Lienhard; Bob Frederick, *Secretary*; Jeff Morrison; Scott Robinson, MD; Gene Meyer, *Ex Officio*.

**Not pictured:** Jane Eldredge, *Vice President*; Beverly Smith Billings; Justin Anderson, DDS; Sandra Gautt; Joanne Hurst, *Ex Officio*.

## Auxiliary Board Members

Joanne Hurst  
*President*

Lew Nolan  
*Vice President*

Dianna Nelson,  
*Secretary*

Cathy Armstrong  
*Treasurer*

Shirley Anderson

Barbara Cook

Reamur Donnally

Lucy Smith

Vicki Wilkerson

Les Hannon  
*Ex Officio*

## MISSION STATEMENT:

Lawrence Memorial Hospital, in collaboration with its medical staff, is dedicated to providing personal and high quality health and wellness services for the people of Lawrence and the extended community.

## VISION STATEMENT:

Lawrence Memorial Hospital seeks to be the BEST community hospital by exceeding the expectations of those we serve.

## VALUES STATEMENT:

The employees, volunteers, physicians and trustees of Lawrence Memorial Hospital share a vision to be the best community hospital. Our success will not be a matter of chance, but of commitment to these PRIDE values: Professionalism, Responsibility, Integrity, Dedication and Excellence.

The 2007-2008 Report to the Community was produced by the Community Relations Department of Lawrence Memorial Hospital (LMH). LMH is a 173-bed not-for-profit hospital owned by the City of Lawrence, Kansas. LMH receives no tax support from the city or county and serves the community's health care needs regardless of individuals' ability to pay. Dedicated to improving the health of the community, LMH invests all excess revenues in services, equipment and facilities that further the mission. Inquiries about this community report or requests for additional copies should be sent to the Community Relations Department, Lawrence Memorial Hospital, 325 Maine, Lawrence, KS 66044, (785) 840-3131.

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