

10/27/05 drh i just confirmed for sean lester that the area coach mangino has been getting tickets in is illegal. do not cancel tickets.

11/18/05 drh e-mail from larry keating. he had 4 of mangino's tickets on his desk and asked that i cancel them. mostly because he says mangino parks there all the time and never gets tix. i wrote a letter advising that i've already canceled two like this for mangino in same spot and that i thought he was well aware this was illegal. keating wrote back and said he understood. i also told keating that kuac people will try to keep our folks away from the car...saying, you know who's car this is? he said to let him know if this ever happens. i also told keating that this car is towable and that he got another ticket this morning.

12/9/05 drh okay, sean lester is working on mangino to pay these tix...apparently it's a delicate issue. DO NOT TOW until after we're back from the break in january.

**MEMORANDUM**

DATE: November 16, 2005  
TO: Larry Keating  
FROM: Donna Hultine  
RE: Coach Mangino's Tickets

Hi Larry. I got your e-mail about Coach Mangino's tickets and wanted to let you know that he actually has 7 tickets in this spot, in the amount of \$140 right now.

He has been ticketed in this spot at least three other times prior to this and I've canceled two of them already so I do believe he knows this isn't a legal place for him to put his car.

I asked my field supervisor why enforcement of his car has been lax. She told me that invariably if one of her students gets near the car, someone from KUAC will come out and "shoo" them away, with something like "you know who's car this is don't you?" I think some of our students would rather walk away than face any kind of confrontation. She also told me that in every case, the ticket writer waited at least an hour before issuing the ticket.

I have to treat Coach like I'd treat any other faculty or staff member. I might have canceled the first one if I felt that he really didn't know but he'd be on notice for subsequent tickets.

I'm sorry, I know I'm not being very helpful to you but I just can't cancel any more tickets on this account. Please let me know if you have questions or want to talk about this further.

Hultine, Donna R

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From: Hultine, Donna R  
Sent: Monday, June 11, 2007 3:28 PM  
To: Lester, Sean R  
Subject: Coach Mangino

Sean - I'm not sure how to approach this but we ticketed Coach Mangino in a loading dock today and he found the ticket writer in the parking lot and got within 6 inches of him, yelling so loud that people from the fieldhouse came out of the building to see what all the noise was. I have a written report from the student...part of which states..."You feel real f\*\*king powerful walking around like a big shot, huh?" He described how important he is to this university and that he doesn't have time dealing with this crap. He also told the student that before he got here the football team used to "shit" on us but he stopped that. Apparently it is okay for Coach Mangino to do this himself. This tirade went on for about 10 minutes. He then came into the office and was sweetness and light while paying the ticket. I was at a staff meeting at the time.

I'm instructing all officers that if they ever get into this kind of situation with Coach Mangino, to key the microphone on their radio so that the conversation is broadcast to the police department. It will also then be recorded. Is there anything that can be done about this kind of behavior?

I'm going to be out the office for the rest of the day but your guidance would be appreciated!

## Hultine, Donna R

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**From:** Hultine, Donna R  
**Sent:** Monday, June 11, 2007 3:31 PM  
**To:** Long, James A  
**Subject:** FW: Coach Mangino

Jim - apparently coach mangino went crazy over one of our ticket writers today. I just sent this to sean lester. I personally don't want to deal with the coach as I know how awful he can be - i'm guessing that there are lots of people in athletics that don't want to deal with him either - he's pretty scary. just thought you should know. i'll keep you posted!

-----Original Message-----

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**Sent:** Monday, June 11, 2007 3:28 PM  
**To:** Lester, Sean R  
**Subject:** Coach Mangino

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**Hultine, Donna R**

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**From:** Hultine, Donna R  
**Sent:** Thursday, June 14, 2007 12:04 PM  
**To:** Long, James A  
**Subject:** Coach Mangino

Jim, I wanted to update you on a situation we had with Coach Mangino. On Monday I think I told you that the coach confronted one of our students in a parking lot after he'd been issued a ticket. The coach actually got in his car and drove to find our student in another lot. He screamed, yelled and cussed for awhile and then got out of his car and screamed, yelled and cussed 6 inches from the student's face. The student wrote an incident report which I am forwarding to you. The student advises that the coach was so loud, people from Allen Fieldhouse came out to watch what was going on. I sent a note to Sean Lester complaining of this behavior. Sean sent the note to Lew Perkins. Lew Perkins talked to Mangino about this. Mangino called me the next day and completely denied this behavior - he says it was a "conversation". Sean Lester and Lew Perkins have been very supportive of us in this incident - they're not saying it out loud but I know that they've dealt with Coach Mangino's anger issues in the past and they're encouraging me to take whatever action I'd normally take in an instance like this.

Jim, I'd like to write a letter, documenting this incident and the Coach's behavior and send it to the Provost. I just want to have this incident "on record" in case something else happens...I don't want to start at ground zero the next time. Does this cause you any heartburn? :o)



Parking Department

June 25, 2007

James Long, Vice Provost  
University of Kansas  
Facilities Planning & Management  
Strong Hall

Dear Jim:

I am writing to document an incident that occurred on Monday, June 11<sup>th</sup> between Brad, one of my student employees and KU football coach Mark Mangino. As Parking & Transit employees, Brad and I understand that some level of anger and harassment come with the territory. I am documenting this incident because it is an extreme that even this department doesn't often see, especially from a person of Mark Mangino's position and influence at this university and in this community. This is a man who should be setting examples and representing the University of Kansas in a professional manner.

Briefly, my student wrote a ticket on Coach Mangino's car for parking in a loading zone south of Parrott Center. Incidentally, this is the same stall that he has been ticketed in 22 times before. When Mangino found the ticket, he got in his car and drove to where the student was - in a different lot. He yelled questions but wouldn't let Brad answer before yelling and cursing more. When it appeared that Mangino was finished, the student told him to have a nice day. Coach Mangino felt that this was said in a disrespectful manner so he got out of his car and stood within six inches of this student and continued to yell and curse. The yelling was at such a level that several people stepped outside of Allen Fieldhouse to see what was going on.

Though shaken, Brad told me that if Coach Mangino had admitted his bad behavior and apologized, he would have a bitter taste in his mouth toward the coach but he could be done with this incident. Mangino however denies that he was yelling or cursing - he called this nothing more than a \*conversation\*.

I have been in close contact with Sean Lester from Kansas Athletics who is always supportive of this department. Sean indicated that he did find



several witnesses to Brad's story and they have confirmed his account. I am enclosing a copy of Brad's incident report.

I believe that Kansas Athletics administration has talked to Coach Mangino about this incident but I feel very strongly that the Provost and the Chancellor should also be aware of his behavior.

Please let me know if you have any questions.

Sincerely,

Donna Hultine  
Director

Enclosure

cc: Brad Walters